



4. Continue working closely with campus bookstore to improve textbook ordering system.

**Strategic Priority:** Integrate learning outcomes assessment into all instructional programs, courses, and initiatives to document student achievement of learning outcomes.

**Department Action:**

1. Continue revision, development, and implementation of discipline specific student learning outcomes assessment plans.
2. Increase involvement of all adjunct instructors in student learning outcomes assessment activities.

**Strategic Priority:** Develop culture of customer service to support student recruitment and retention, and effective internal operations.

**Department Action:**

1. Continue development of CM Division web pages to provide accurate, appealing, and useful information.
2. Increase awareness of strategies to provide “student friendly” service in CM Division.

**Strategic Priority:** Seek additional public and private funding to offset reduction of State funding and focus on innovations in health education, sustainability, business and science technology, achieving education excellence, and advancing the college’s role in the Arts.

**Department Action:**

1. Provide quality Arts programming for the College and Community through fulfillment of NEA grant project.