

END USER CONFIGURATION MATRIX

End User Configuration Guidelines

End users must use a certified or compatible operating system and browser configuration with the *Blackboard Academic Suite*.

		WINDOWS® OPERATING SYSTEMS		MAC® OPERATING SYSTEMS****	
		2000**	XP	10.2	10.3
MICROSOFT® INTERNET EXPLORER® WEB BROWSERS	5.2	N/A	N/A	C	C
	5.5	N/A	N/A	N/A	N/A
	6.0	C	✓	N/A	N/A
NETSCAPE® AND MOZILLA® WEB BROWSERS	NS 4.78	N/A	N/A	N/A	N/A
	NS 7.1***	C	C	C	C
	Firefox 1.0.x***	C	✓	C	✓
APPLE® SAFARI® WEB BROWSERS	1.0	N/A	N/A	C	N/A
	1.1	N/A	N/A	N/A	C
	1.2	N/A	N/A	N/A	✓

KEY	
✓	Certified – fully tested and supported
C	Compatible – key application areas tested
N/A	Not tested – specified Browser is not supported for the Operating System

* All configurations marked as Compatible and have undergone a limited engineering analysis to test areas of the *Blackboard Academic Suite* that may have browser issues. Additional information on known browser issues may be found in the Knowledge Base.

** Microsoft Windows 2000 supported configurations are considered compatible when run on Windows 95, Windows 98, and Windows ME.

*** Gecko is the shared rendering engine at the heart of the Firefox 1.0, Netscape 7.1 and Mozilla 1.5 browsers, which are all considered compatible browsers. Only Firefox has undergone testing that qualifies it as Certified.

**** The Safari Web browser and the Gecko browsers for Mac do not currently fully support the Live Connect technology used by some features in the *Blackboard Learning System*. The Equation Editor, Collaboration tool and SCORM Content type may experience issues when these browsers are used. See the Knowledge Base articles 181-2429, 181-2428, 181-2431, 181-2432 for detailed information.

***** The Visual Text Box Editor is only available to users with Microsoft Internet Explorer.