

YAVAPAI COLLEGE – EDVENTURES EVALUATION FORM

Trip Title: _____ **Trip Date(s):** _____

Trip Leader/Driver: _____

Please rate the following aspects of your experience on a scale of 1 to 5, with 5 being best, or choose N/A if item does not apply. A comments section is also provided for you.

Registration



	1	2	3	4	5	N/A
1. Online Registration process	1	2	3	4	5	N/A
2. Telephone Registration process	1	2	3	4	5	N/A
3. Customer Service experience	1	2	3	4	5	N/A
4. Pre-trip communications	1	2	3	4	5	N/A

Instruction

	1	2	3	4	5	N/A
1. Trip leader demonstrated appropriate knowledge.	1	2	3	4	5	N/A
2. Trip leader presentation was clear, audible and interesting.	1	2	3	4	5	N/A
3. Trip leader was helpful in providing assistance, explanations and answers to questions.	1	2	3	4	5	N/A
4. Trip leader conduct was appropriate and professional.	1	2	3	4	5	N/A
5. Trip leader was punctual and organized.	1	2	3	4	5	N/A
6. Trip leader was enthusiastic, encouraging and positive.	1	2	3	4	5	N/A
7. Trip leader involved the participants.	1	2	3	4	5	N/A
8. I would recommend this trip leader to others.	1	2	3	4	5	N/A

Activities/Experience

	1	2	3	4	5	N/A
1. Quality of locations visited.	1	2	3	4	5	N/A
2. Length of time spent at locations/activities.	1	2	3	4	5	N/A
3. Value of excursions/activities.	1	2	3	4	5	N/A
4. Level of physical activity matched program description.	1	2	3	4	5	N/A
5. I would recommend this trip to a friend.	1	2	3	4	5	N/A
6. Cost matched value offered.	1	2	3	4	5	N/A
7. Overall experience.	1	2	3	4	5	N/A

Transportation

	1	2	3	4	5	N/A
1. Driver conduct was appropriate and professional.	1	2	3	4	5	N/A
2. Driver was competent and safe.	1	2	3	4	5	N/A
3. The van was comfortable and clean.	1	2	3	4	5	N/A
4. There were adequate stops.	1	2	3	4	5	N/A

Lodging/Meals (if applicable)

1. Quality of meals provided.	1	2	3	4	5	N/A
2. Quality of restaurants visited.	1	2	3	4	5	N/A
3. Hotel/Motel cleanliness and comfort.	1	2	3	4	5	N/A
4. Hotel/Motel service.	1	2	3	4	5	N/A

Where did you hear about the EDventures program? (Check all that apply.)

- 1. Catalog in mail
- 2. YC Website
- 3. Flyer (Where?)
- 4. Instructor
- 5. Friend
- 6. Returning student
- 7. Radio
- 8. Internet search
- 9. Newspaper
- 10. Community Education website
- 11. Other (please describe) _____

What other kinds of trips are you interested in taking?

What changes, if any, could be made to enhance this trip?

Additional Comments:

If you would like a response, please provide your name or contact us at 928.717.7755. Your answers will be kept completely confidential. Thank you for completing this survey. Your feedback helps us to continually improve our program!

Name (optional):

If you wish to be contacted, please provide a phone number: _____