The Innovative University

Clayton M. Christensen and Henry J. Eyring, 2011

Compare & Contrast Harvard and BYU-Idaho

- Don't emulate- Innovate
- Stop competing with other schools
 - ► Focus on meeting students' and community needs
- Narrow your focus

"Do not wish to be anything but what you are, and try to be that perfectly."

Francis de Sales

Case Studies

- Harvard
 - Oldest, most prestigious
 - Gold standard
 - DNA of traditional universities
 - Gen ed, electives, tenure, faculty rank, shared governance
 - ▶ Highly specialized departments
 - Complex admin structure
 - Substantial private fundraising
 - Research > Teaching
 - ► High Admission standards
 - Quality = bigger is better

- BYU- Idaho (Ricks)
 - 2 year public (now university)
 - Disruptive Innovation
 - ► Mission: moral code/ Spirit of Ricks
 - Undergraduate focus
 - ▶ Open admissions; accessible price
 - Focus on teaching
 - Online
 - Internships; peer-peer learning
 - Gave up Athletics, 2 semester academic calendar, faculty rank, breadth of programing, traditional instruction

Strengths:

- YC has reputation in community for providing quality education
- Talented employees
- Per NL/CCSSE surveys, students generally satisfied
- Great location: landscape, weather, history
- Beautiful facilities
- ▶ Diverse CTE & Health choices
 - ▶ Destination: Aviation, Gunsmithing, NARTA, Vit/ Enol
- ► Early adopter of online options

Weaknesses:

- No consensus on who we are
- No shared vision of our Blue Ocean (with associated Innovations)
- Majority of faculty and staff are happy with status quo
 - ► Average Graduation & Transfer rate of 47%
 - Unaware of threats
 - Competition
 - ► Enrollment/ expenditure limit
 - No sense of urgency/ culture of resistance to change/ "YC bubble"

Opportunities:

- This strategic planning process can inform and provide clarity to the internal and external stakeholders of who we are and where we are going.
- Completion Agenda: AZ 60
- Listen to student demand
 - Programs
 - Schedules
 - Price
 - Support services
 - Delivery modes
- Leverage unique programs
 - Attract students to come to YC
 - Export classes beyond county via Online
- Adopt best pedagogy and retention practices

Threats:

- Competition
 - ► COVID has forced everyone online
 - ► ASU is expanding into online, dual, associates & certificates
- Changing demographics of county means fewer credit seeking students
 - Dropping enrollment creates lower expenditure limitation
- State legislature values economy, not education