

Using Proof.com Identity Verification

This verification system validates each applicant's identity. This step helps keep your identify safe.

Please have a state issued ID available for this process. Acceptable primary forms of ID may include

- Driver's license
- Passport
- State ID card
- Passport Card
- Permanent resident card

Steps to use Proof:

SMS authentication

Please first verify your phone number ((**).(**).1234)

We've sent an SMS to ((**).(**).1234)

Enter 6-digit verification code

Send text message

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Availability: ☒ eSign ☒ proof of identity ☒ online notarization

- 1.) The applicant will provide their phone number and input a code they receive via test message to verify their identity

Jennifer, answer identity questions

Knowledge-based authentication

Which of the following zip codes is associated with you?

49993 ☐

49184 ☐

49268 ☐

49230 ☐

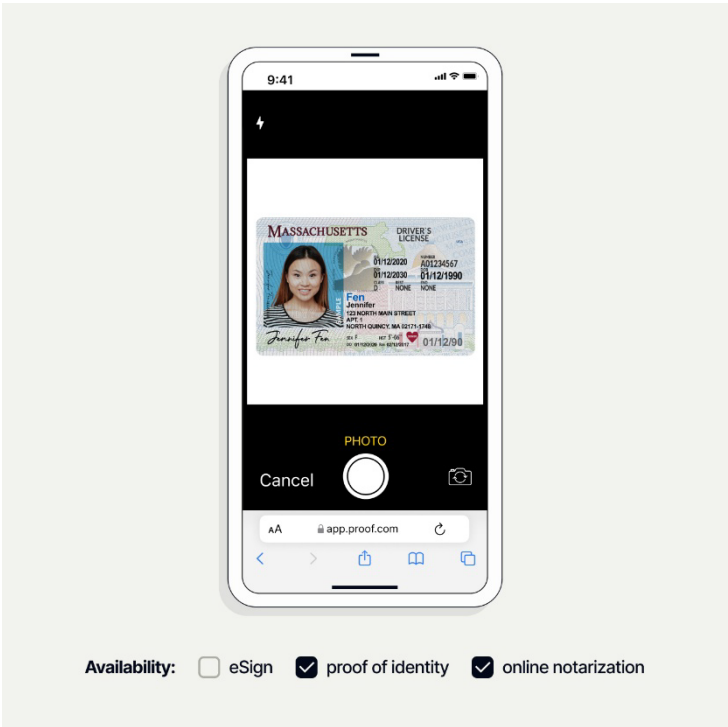
None of the above ☐

Next

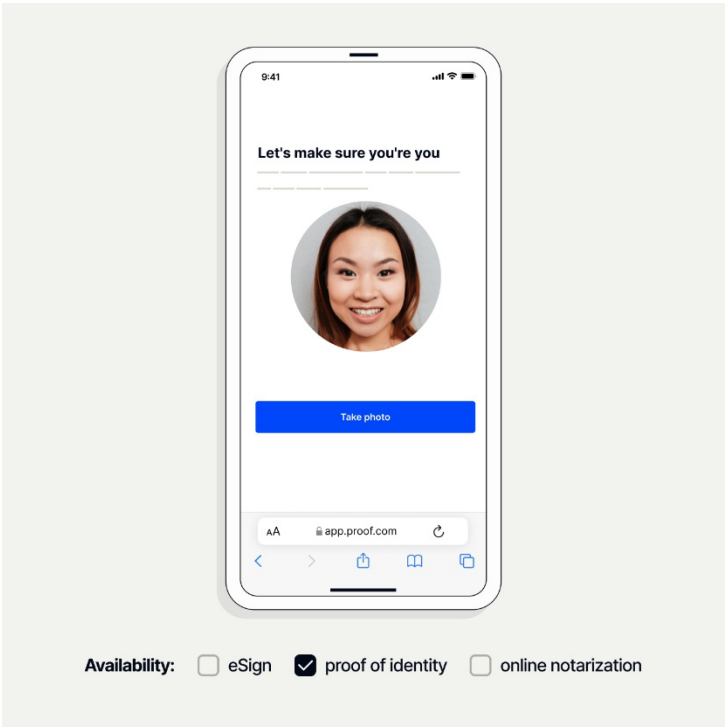
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- 2.) The system uses information provided by the applicant to reference third party sources and generate identify questions



3.) The applicant will take a picture of an approved ID that will be analyzed to determine if it is genuine. This process takes only a few seconds. ID's are verified against numerous sources.



4.) The applicant will take a real-time selfie that will be matched against the ID.



5.) In some cases, an applicant may be connected to a live agent for further verification.

If you are having any issues with enabling the camera or microphone on your device, see solutions here: <https://support.proof.com/hc/en-us/articles/14237306788503-Enable-camera-and-microphone-for-mobile>