

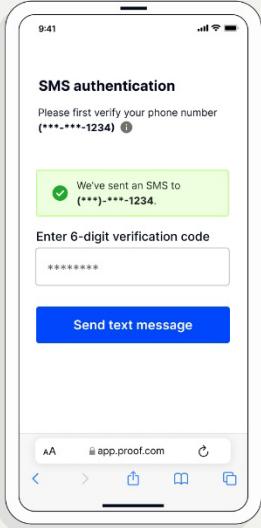
Using Proof.com Identity Verification

This verification system validates each applicant's identity. This step helps keep your identify safe.

Please have a state issued ID available for this process. Acceptable primary forms of ID may include

- Driver's license
- Passport
- State ID card
- Passport Card
- Permanent resident card

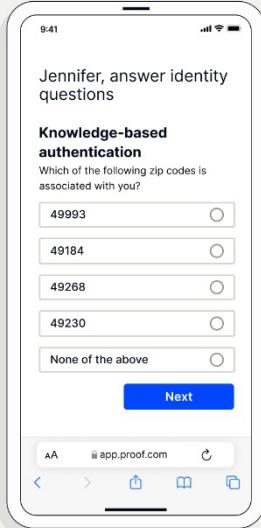
Steps to use Proof:



The screenshot shows a smartphone displaying the "SMS authentication" screen. The text "SMS authentication" is at the top. Below it, a message says "Please first verify your phone number (****-****-1234)". A green box indicates "We've sent an SMS to (****)-****-1234". Below this, a text input field shows "*****" and a blue "Send text message" button. At the bottom, the URL "app.verification.com" is visible.

Availability: eSign proof of identity online notarization

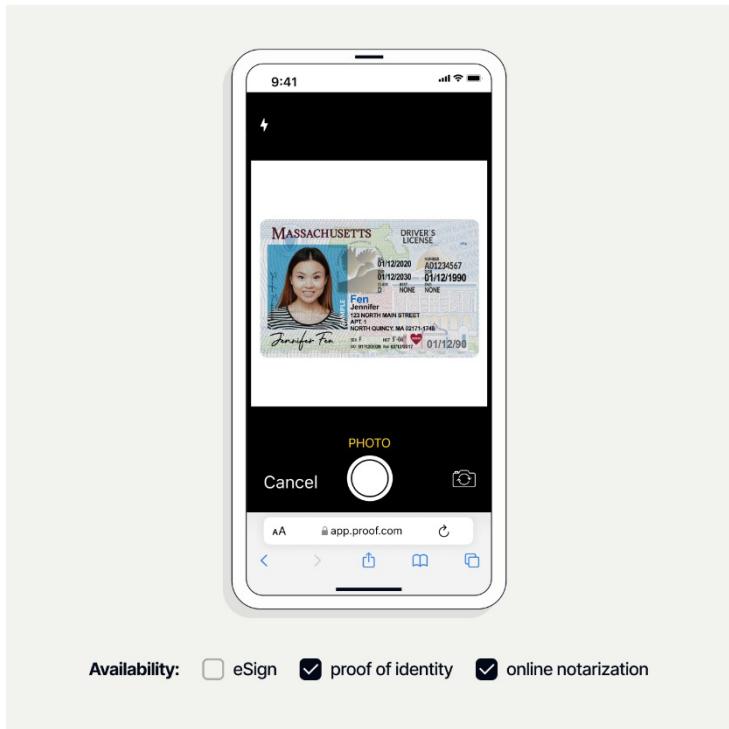
- 1.) The applicant will provide their phone number and input a code they receive via test message to verify their identity



The screenshot shows a smartphone displaying the "Knowledge-based authentication" step. The text "Jennifer, answer identity questions" is at the top. Below it, a section titled "Knowledge-based authentication" asks "Which of the following zip codes is associated with you?". It lists five options: "49993", "49184", "49268", "49230", and "None of the above", each with a radio button. A blue "Next" button is at the bottom. At the bottom, the URL "app.verification.com" is visible.

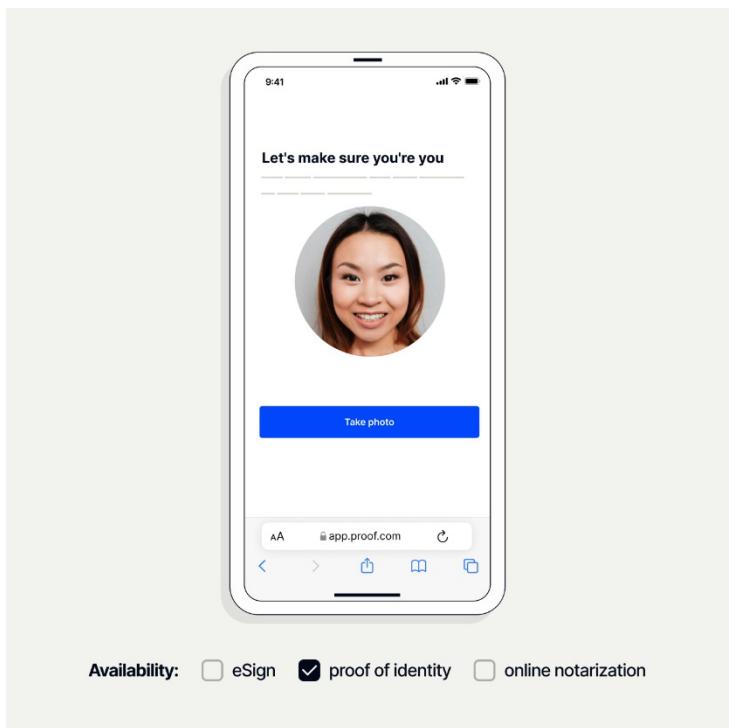
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- 2.) The system uses information provided by the applicant to reference third party sources and generate identify questions



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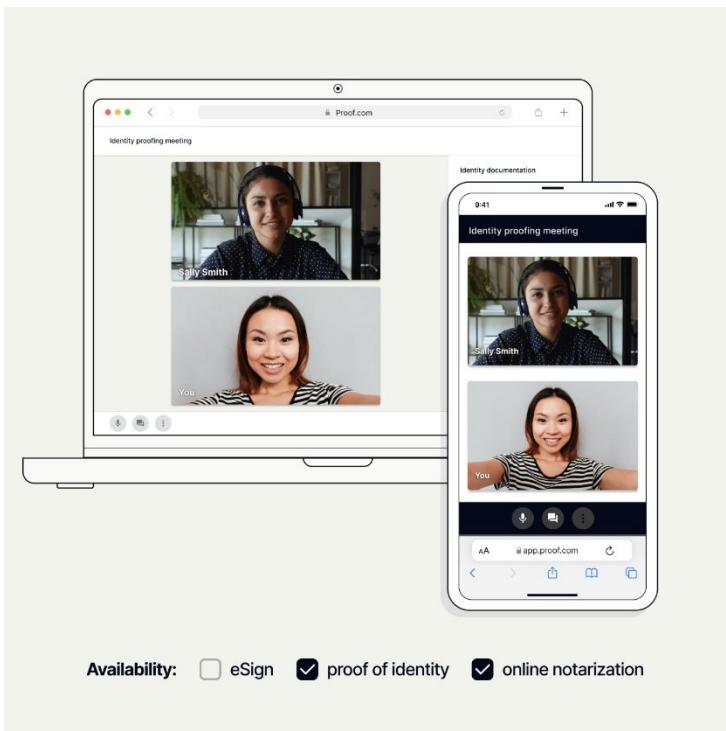
- 3.) The applicant will take a picture of an approved ID that will be analyzed to determine if it is genuine. This process takes only a few seconds. ID's are verified against numerous sources.



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- 4.) The applicant will take a real-time selfie that will be matched against the ID.

5.) In some cases, an applicant may be connected to a live agent for further verification.



If you are having any issues with enabling the camera or microphone on your device, see solutions here:
<https://support.proof.com/hc/en-us/articles/14237306788503-Enable-camera-and-microphone-for-mobile>