

## Consumer Protection Contacts

### State Consumer Protection Agency Contacts

#### Alabama

##### **Alabama Commission on Higher Education**

**Address:** 100 North Union Street

Montgomery, AL 36104-3758

**Phone:** 334.242.1998

<https://ache.edu/>

#### Alaska

##### **Alaska Commission on Postsecondary Education**

**Address:** PO Box 110505

Juneau, AK 99811-0505

**Phone:** 907.465.6741

<https://acpe.alaska.gov/ConsumerProtection>

#### Arizona

##### **Arizona Attorney General**

**Address:** 2005 N Central Ave

Phoenix, AZ 85004-2926

**Phone:** 602.542.5025

<https://www.azag.gov/consumer>

##### **Arizona State Private Post Secondary**

**Address:** 1740 W. Adams

Phoenix, AZ 85007

**Phone:** 602.542.5709

<https://ppse.az.gov/complaint>

## **Arkansas**

### **Arkansas Department of Higher Education**

**Address:** 423 Main Street, Suite 400

Little Rock, AR 72201

**Phone:** 501.371.2000

<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

## **California**

### **Bureau for Private Postsecondary Education**

**Address:** 2535 Capitol Oaks Drive, Suite 400

Sacramento, CA 95833

**Phone:** 916.431.6959

[http://www.bppe.ca.gov/about\\_us/contact.shtml](http://www.bppe.ca.gov/about_us/contact.shtml)

## **Colorado**

### **Colorado Department of Higher Education**

**Address:** 1560 Broadway, Suite 1600

Denver, CO 80202

**Phone:** 303.866.2723

<http://highered.colorado.gov/DHE/contact.html>

## **Connecticut**

### **Connecticut Office of Higher Education**

**Address:** 450 Columbus Boulevard, Suite 510

Hartford, CT 06103-1841

**Phone:** 860.947.1800

<http://www.ctohe.org/>

## **Delaware**

### **Delaware Department of Education, Higher Education Office**

**Address:** 401 Federal Street, Suite 2

Dover, Delaware 19901

**Phone:** 302.735.4000

<https://www.doe.k12.de.us/domain/226>

## **District of Columbia**

### **Consumer Protection**

**Address:** 1100 4<sup>th</sup> Street, SW

Washington, DC 20024

**Phone:** 202.442.4400

<https://dcra.dc.gov/consumer-protection>

## **Florida**

### **Commission for Independent Education**

**Address:** 325 W Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

**Phone:** 850.245.3200

<http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml>

## **Georgia**

### **Nonpublic Postsecondary Education Commission**

**Address:** 2082 East Exchange Place, Suite 220

Tucker, GA 30084-5305

**Phone:** 770.414.3300

<https://gnpec.georgia.gov/student-complaints>

## **Guam**

### **Consumer Protection Division**

**Phone:** 671.475.3324

[http://www.guamag.org/consumer\\_division.html](http://www.guamag.org/consumer_division.html)

## **Hawaii**

### **Hawaii Post-Secondary Education Authorization Program**

**Address:** HPEAP Department of Commerce and Consumer Affairs

P.O. Box 541

Honolulu, HI 96809

**Phone:** 808.587.3222

<http://cca.hawaii.gov/hpeap/>

## **Idaho**

### **Idaho State Board of Education**

**Address:** 650 West State St, 3rd floor

Boise, ID 83702

**Phone:** 208.334.2270

<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

## **Illinois**

### **Illinois Board of Higher Education**

**Address:** 1 North Old State Capitol Plaza, Suite 333

Springfield, IL 62701-1377

**Phone:** 217.782.2551

<http://www.ibhe.org/>

## Indiana

### **Board for Proprietary Education**

**Address:** Indiana Commission for Higher Education

101 West Ohio Street, Suite 300

Indianapolis, IN 46204-4206

**Phone:** 317.232.1033

<http://www.in.gov/che/2744.htm>

## Iowa

### **Iowa College Student Aid Commission**

**Address:** Attn: Carolyn Small

430 East Grand Ave., FL 3

Des Moines, IA 50309

**Phone:** 515.725.3400

<https://www.iowacollegeaid.gov/>

## Kansas

### **Kansas Board of Regents**

**Address:** Private Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

**Phone:** 785.430.4240

[https://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process)

## Kentucky

### **Kentucky Council on Postsecondary Education**

**Address:** Attn: Sarah Levy

Director of Postsecondary Licensing

024 Capital Center Drive, Suite 320

Frankfort, KY 40601

**Phone:** 502.573.1555

<http://cpe.ky.gov/ourwork/consumerprotection.html>

## **Louisiana**

### **Louisiana Department of Justice, Consumer Protection Section**

**Address:** P.O. Box 94005  
Baton Rouge, LA 70804-9005  
**Phone:** 800.351.4889  
<https://www.ag.state.la.us/>

### **Board of Regents**

1201 N. Third St., Suite 6-200  
Baton Rouge, LA 70802  
Phone: 225.342.7084  
<https://regents.la.gov/divisions/planning-research-and-academic-affairs/institutional-licensure/sara/>

## **Maine**

### **Maine Department of Education**

**Address:** Maine DOE  
23 State House Station  
Augusta, ME 04333-0023  
**Phone:** 207.624.6600  
<https://www.maine.gov/doe/learning/highered/sara>

## **Maryland**

### **Maryland Higher Education Commission**

6 North Liberty Street  
Baltimore, MD 21201  
Phone: 410.767.3300  
[http://mhec.maryland.gov/institutions\\_training/Pages/career/pccs/complaint.aspx](http://mhec.maryland.gov/institutions_training/Pages/career/pccs/complaint.aspx)

### **Maryland Attorney General**

Consumer Protection Division  
200 St. Paul St.  
Baltimore, MD 21202

**Phone:** 410.528.8662 / 888.743.0823  
<http://www.oag.state.md.us/consumer/>

## **Massachusetts**

**Massachusetts Board of Higher Education**  
**Address:** One Ashburton Place, Room 1401  
Boston, MA 02108  
**Phone:** 617.994.6950  
<https://www.mass.edu/home.asp>

## **Michigan**

**Dept. of Licensing and Regulatory Affairs**  
**Corporations, Securities & Commercial Licensing**  
**Address:** Schools and Licensing  
PO Box 30018  
Lansing, MI 48909  
**Phone:** 517.241.6806  
[http://www.michigan.gov/lara/0,4601,7-154-61343\\_35414\\_60647\\_2739---,00.html](http://www.michigan.gov/lara/0,4601,7-154-61343_35414_60647_2739---,00.html)

## **Minnesota**

**Minnesota Office of Higher Education**  
**Address:** 1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108-5227  
**Phone:** 651.642.0567  
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

## **Mississippi**

**Mississippi Institutions of Higher Learning**  
**Address:** 3825 Ridgewood Road  
Jackson, MS 39211

**Phone:** 601.432.6198

<http://www.mississippi.edu/mcca/>

## **Missouri**

### **Missouri Department of Higher Education**

**Address:** 205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

**Phone:** 573.751.2361

<https://dhe.mo.gov/contactus.php>

## **Montana**

### **Montana University System**

#### **Office of the Commissioner of Higher Education**

**Address:** 560 N. Park Ave

PO Box 203201

Helena, MT 59620-3201

**Phone:** 406.449.9124

<https://doj.mt.gov/consumer/consumer-complaints/>

## **Nebraska**

### **Nebraska's Coordinating Commission for Postsecondary Education**

**Address:** 140 N. 8th Street

Suite 300

Lincoln, NE 68508

**Phone:** 402.471.2847

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

## **Nevada**

### **Commission of Postsecondary Education**

**Address:** 8778 South Maryland Parkway Suite 115

Las Vegas, Nevada 89123



**Phone:** 702.486.7330

<https://nshe.nevada.edu/>

### **Office of the Attorney General**

100 North Carson Street

Carson City, NV 89701

Telephone: 775.684.1100

[http://ag.nv.gov/Complaints/File Complaint/](http://ag.nv.gov/Complaints/File_Complaint/)

### **New Hampshire**

#### **Department of Education- Division of Higher Education- Higher Education Commission**

**Address:** 101 Pleasant Street

Concord, NH 03301

**Phone:** 603.271.0256

<https://www.education.nh.gov/>

### **New Jersey**

#### **Office of the Secretary of Higher Education**

**Address:** 1 John Fitch Plaza,

10th Floor, PO Box 542,

Trenton, NJ 08625-0542

**Phone:** 609.292.4310

<http://www.state.nj.us/highereducation/>

### **New Mexico**

#### **New Mexico Higher Education Department**

**Address:** 2044 Galisteo Street, Suite 4

Santa Fe, NM 87505-2100

**Phone:** 505.476.8400

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

## **New York**

### **New York State Education Department, Office of College and University Evaluation**

**Address:** 89 Washington Ave

Room 969 EBA

Albany, NY 12234

**Phone:** 518.474.2593

<http://www.highered.nysed.gov/ocue/contact.htm>

## **North Carolina**

### **North Carolina Post-Secondary Education Complaints, University of North Carolina General Administration**

**Address:** 910 Raleigh Road

Chapel Hill, NC 27515-2688

**Phone:** 919.962.4550

<https://www.northcarolina.edu/>

## **North Dakota**

### **North Dakota University System**

**Address:** 10th Floor, State Capital

600 East Boulevard Ave, Dept. 215

Bismarck, ND 58505-0230

**Phone:** 701.328.2960

<https://www.ndus.edu/system/state-authorization/>

## **Ohio**

### **Ohio Board of Regents**

**Address:** 25 South Front Street

Columbus, OH 43215

**Phone:** 614.466.6000

<https://www.ohiohighered.org/students/complaints>

## Oklahoma

### Oklahoma State Regents for Higher Education

**Address:** 655 Research Parkway, Suite 200

Oklahoma City, OK 73104

**Phone:** 405.225.9100

<https://www.okhighered.org>

## Oregon

### Higher Education Coordinating Commission

**Address:** 255 Capitol Street NE, Third Floor

Salem, OR 97310

**Phone:** 503.947.5716

<https://www.oregon.gov/highered/about/Pages/complaints.aspx>

## Pennsylvania

### Pennsylvania Department of Education, College, and Career Education

**Address:** 333 Market Street

Harrisburg, PA 17126

**Phone:** 717.783.8228

<https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/default.aspx>

## Puerto Rico

### State and Local Consumer Agencies in Puerto Rico

**Phone:** 787.722.7555

<https://www.usa.gov/state-consumer/puerto-rico>

## Rhode Island

### RI Office of the Postsecondary Commissioner

**Address:** 560 Jefferson Blvd.

Warwick, Rhode Island 02886-1304

**Phone:** 401.736.1122

<https://www.riopc.edu/>

## **South Carolina**

### **SC Commission on Higher Education**

**Address:** 1122 Lady Street, Suite 300

Columbia, SC 29201

**Phone:** 803.737.2260

<http://www.che.sc.gov/HOME.aspx>

## **South Dakota**

### **Office of Attorney General**

#### **Division of Consumer Protection**

**Address:** 1302 E Hwy 14 Suite 3

Pierre SD, 57501

**Phone:** 605.773.3215

<http://atg.sd.gov/Consumers.aspx>

## **Tennessee**

### **Tennessee Higher Education Commission**

**Address:** 404 James Robertson Parkway, Suite 1900

Nashville, TN 37243-0830

**Phone:** 615.741.3605

<https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization.html>

## **Texas**

### **Texas Higher Education Coordinating Board, Academic Affairs and Research**

**Address:** 210 West 7<sup>th</sup> Street

Austin, TX 78701-2982

**Phone:** 512.499.4200

<https://www.utsystem.edu/offices/academic-affairs>

## **U.S. Virgin Islands**

**State and Local Consumer Agencies in Puerto Rico**

**Phone:** 340.773.2226

<https://www.usa.gov/state-consumer/u-s-virgin-islands>

## **Utah**

**Office of the Commissioner for Higher Education Utah System of Higher Education Board of Regents Building, The Gateway**

**Address:** 60 S 400 W

Salt Lake City, Utah 84111

**Phone:** 801.321.7152

<http://www.dcp.utah.gov/consumerinfo/>

## **Vermont**

**Vermont Agency of Education**

**Address:** 1 National Life Drive, Davis 5

Montpelier, VT 05620-2501

**Phone:** 802.828.1130

<https://education.vermont.gov/>

## **Virginia**

**State Council of Higher Education for Virginia**

**Address:** 101 N. 14th St., 10th FL

James Monroe Building

Richmond, VA 23219

**Phone:** 804.225.2600

<http://www.schev.edu/index/agency-info/contact-us>

## **Washington**

### **Washington Student Achievement Council**

**Address:** 917 Lakeridge Way SW

Olympia, WA 98502

**Phone:** 360.753.7800

<http://www.wsac.wa.gov/protecting-education-consumers>

## **West Virginia**

### **West Virginia Higher Education Policy Commission**

**Address:** 1018 Kanawha Boulevard, East – Suite 700

Charleston, WV 25301

**Phone:** 304.558.2101

<http://www.wvctcs.org/>

## **Wisconsin**

### **Wisconsin Educational Approval Program – Department of Safety and Professional Services**

**Address:** 4822 Madison Yards Way

Madison, WI 53703

**Phone:** 608.266.2122 or 877.617.1565

<https://dsps.wi.gov/Pages/Programs/EducationalApproval/Default.aspx>

## **Wyoming**

### **Wyoming Department of Education**

**Address:** 122 W. 25<sup>th</sup> Street, Suite E200

Cheyenne, WY 82002-0050

**Phone:** 307.777.7675

<https://edu.wyoming.gov/>