Consumer Protection Contacts

State Consumer Protection Agency Contacts

Alabama

Alabama Commission on Higher Education
Address: P.O. Box 302000
Montgomery, AL 36130-2000
Phone: 334.242.1998
https://ache.edu/

Alaska

Alaska Commission on Postsecondary Education
Address: PO Box 110505
Juneau, AK 99811-0505
Phone: 907.465.6741
https://acpe.alaska.gov/ConsumerProtection

Arizona

Arizona Attorney General
Address: 2005 N Central Ave
Phoenix, AZ 85004-2926
Phone: 602.542.5025
https://www.azag.gov/consumer

Arizona State Private Post Secondary
Address: 1740 W. Adams St., Suite 3008
Phoenix, AZ 85007
Phone: 602.542.5709
https://ppse.az.gov/complaint

Arkansas

Arkansas Division of Higher Education
Address: 101 E Capitol Ave., Suite 300
Little Rock, AR 72201
Phone: 501.371.2000
https://adhe.edu

California

Bureau for Private Postsecondary Education
Address: 2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
Phone: 916.431.6959
http://www.bppe.ca.gov/about_us/contact.shtml

Colorado

Colorado Department of Higher Education
Address: 1560 Broadway, Suite 1600
Denver, CO 80202
Phone: 303.866.2723
http://highered.colorado.gov/DHE/contact.html

Connecticut

Connecticut Office of Higher Education
Address: 450 Columbus Boulevard, Suite 510
Hartford, CT 06103-1841
Phone: 860.947.1800
https://ohe.ct.gov/

Delaware

Delaware Department of Education, Higher Education Office
Address: 401 Federal Street, Suite 2
Dover, Delaware 19901
Phone: 302.735.4000
https://delaware.gov/

District of Columbia

Consumer Protection
Address: 1100 4th Street, SW
Washington, DC 20024
Phone: 202.442.4400
https://dcra.dc.gov/consumer-protection

Florida

Commission for Independent Education
Address: 325 W Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Phone: 850.245.3200
https://www.fldoe.org/policy/cie/

Georgia

Nonpublic Postsecondary Education Commission
Address: 2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305
Phone: 770.414.3300
https://gnpec.georgia.gov/student-complaints

Hawaii

Hawaii Post-Secondary Education Authorization Program
Address: HPEAP Department of Commerce and Consumer Affairs
P.O. Box 541
Honolulu, HI 96809
Phone: 808.587.3222
http://cca.hawaii.gov/hpeap/

Idaho

Idaho State Board of Education
Address: 650 West State St, 3rd floor
Boise, ID 83702
Phone: 208.334.2270
https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/

Illinois

Illinois Board of Higher Education
Address: 1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Phone: 217.782.2551
http://www.ibhe.org/

Indiana

Board for Proprietary Education
Address: Indiana Commission for Higher Education
101 West Ohio Street, Suite 300
Indianapolis, IN 46204-4206
Phone: 317.232.1033
http://www.in.gov/che/2744.htm

Iowa

Iowa College Student Aid Commission
Address: Attn: Carolyn Small
430 East Grand Ave., FL 3
Des Moines, IA 50309
Phone: 515.725.3400
https://www.iowacollegeaid.gov/

Kansas

Kansas Board of Regents
Address: Private Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785.430.4240
https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

Kentucky

Kentucky Council on Postsecondary Education
Address: Attn: Sarah Levy
Director of Postsecondary Licensing
024 Capital Center Drive, Suite 320
Frankfort, KY 40601
Phone: 502.573.1555
http://cpe.ky.gov/ourwork/consumerprotection.html

Louisiana

Louisiana Department of Justice, Consumer Protection Section
Address: P.O. Box 94005
Baton Rouge, LA 70804-9005
Phone: 800.351.4889
https://www.ag.state.la.us/

Board of Regents
1201 N. Third St., Suite 6-200
Baton Rouge, LA 70802
Phone: 225.342.7084
https://www.laregents.edu/

Maine

Maine Department of Education
Address: Maine DOE
23 State House Station
Augusta, ME 04333-0023
Phone: 207.624.6600
https://www.maine.gov/doe/learning/highered/sara

Maryland

Maryland Higher Education Commission
6 North Liberty Street
Baltimore, MD 21201
Phone: 410.767.3300
http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx

Maryland Attorney General
Consumer Protection Division
200 St. Paul St.
Baltimore, MD 21202
Phone: 410.528.8662 / 888.743.0823

Massachusetts

Massachusetts Board of Higher Education
Address: One Ashburton Place, Room 1401
Boston, MA 02108
Phone: 617.994.6950
https://www.mass.edu/home.asp

Michigan

Dept. of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing
Address: Schools and Licensing
PO Box 30018
Lansing, MI 48909
Phone: 517.241.6806
https://www.michigan.gov/lara/

Minnesota

Minnesota Office of Higher Education
Address: 1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Phone: 651.642.0567
http://www.ohe.state.mn.us/mPg.cfm?pageID=1078

Mississippi

Mississippi Institutions of Higher Learning
Address: 3825 Ridgewood Road
Jackson, MS 39211
Phone: 601.432.6198
https://www.mississippi.edu/

Missouri

Missouri Department of Higher Education
Address: 205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Phone: 573.751.2361
https://dhe.mo.gov/contactus.php

Montana

Montana University System
Office of the Commissioner of Higher Education
Address: 560 N. Park Ave
Helena, MT 59601
Phone: 406.449.9124
https://mus.edu

Nebraska

Nebraska's Coordinating Commission for Postsecondary Education
Address: 140 N. 8th Street
Suite 300
Lincoln, NE 68508
Phone: 402.471.2847
https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions

Nevada

Nevada Commission on Postsecondary Education
Address: 2800 E. St. Louis Avenue
Las Vegas, Nevada 89104
Phone: 702.486.7330
https://cpe.nv.gov

New Hampshire

Department of Education- Division of Higher Education- Higher Education Commission
Address: 101 Pleasant Street
Concord, NH 03301
Phone: 603.271.0256
https://www.education.nh.gov/

New Jersey

Office of the Secretary of Higher Education
Address: 1 John Fitch Plaza,
10th Floor, PO Box 542,
Trenton, NJ 08625-0542
Phone: 609.292.4310
http://www.state.nj.us/highereducation/

New Mexico

New Mexico Higher Education Department
Address: 2044 Galisteo Street, Suite 4
Santa Fe, NM 87505-2100
Phone: 505.476.8400
http://hed.nm.gov

New York

New York State Education Department, Office of College and University Evaluation
Address: 89 Washington Ave
Room 969 EBA
Albany, NY 12234
Phone: 518.474.2593
http://www.highered.nysed.gov/ocue/contact.htm

North Carolina

North Carolina Post-Secondary Education Complaints, University of North Carolina General Administration
Address: 910 Raleigh Road
Chapel Hill, NC 27515-2688
Phone: 919.962.4550
https://www.northcarolina.edu/

North Dakota

North Dakota University System
Address: 10th Floor, State Capital
600 East Boulevard Ave, Dept. 215
Bismarck, ND 58505-0230
Phone: 701.328.2960
https://www.ndus.edu/system/state-authorization/

Ohio

Ohio Board of Regents
Address: 25 South Front Street
Columbus, OH 43215
Phone: 614.466.6000
https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints

Oklahoma

Oklahoma State Regents for Higher Education
Address: 655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Phone: 405.225.9100
https://www.okhighered.org

Oregon

Higher Education Coordinating Commission
Address: 255 Capitol Street NE, Third Floor
Salem, OR 97310
Phone: 503.947.5716
https://www.oregon.gov/highered/about/Pages/complaints.aspx

Pennsylvania

Pennsylvania Department of Education, College, and Career Education
Address: 333 Market Street
Harrisburg, PA 17126
Phone: 717.783.8228
https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/default.aspx

Rhode Island

RI Office of the Postsecondary Commissioner
Address: 560 Jefferson Blvd.
Warwick, Rhode Island 02886-1304
Phone: 401.736.1122
https://www.riopc.edu/

South Carolina

SC Commission on Higher Education
Address: 1122 Lady Street, Suite 300
Columbia, SC 29201
Phone: 803.737.2260
https://www.che.sc.gov/

South Dakota

Office of Attorney General
Division of Consumer Protection
Address: 1302 E Hwy 14 Suite 3
Pierre SD, 57501
Phone: 605.773.3215
https://consumer.sd.gov/contact.aspx

South Dakota Board of Regents
Address: 306 E. Capitol Ave., Suite 200
Pierre SD, 57501
Phone: 605.773.3455
https://www.sdbor.edu/administrative-offices/academics/Pages/default.aspx

Tennessee

Tennessee Higher Education Commission
Address: 312 Rosa Parks Ave., 9th Floor
Nashville, TN 37243
Phone: 615.741.3605
https://www.tn.gov/thec

Texas

Texas Higher Education Coordinating Board, Academic Affairs and Research
Address: 210 West 7th Street
Austin, TX 78701-2982
Phone: 512.499.4200
https://www.utsystem.edu/offices/academic-affairs

Utah

Office of the Commissioner for Higher Education Utah System of Higher Education Board of Regents Building, The Gateway
Address: 60 S 400 W
Salt Lake City, Utah 84111
Phone: 801.321.7152
https://ushe.edu/

Vermont

Vermont Agency of Education
Address: 1 National Life Drive, Davis 5
Montpelier, VT 05620-2501
Phone: 802.828.1130
https://education.vermont.gov/

Virginia

State Council of Higher Education for Virginia
Address: 101 N. 14th St., 10th FL
James Monroe Building
Richmond, VA 23219
Phone: 804.225.2600
https://www.schev.edu/institutions/institutional-compliance-certification

Washington

Washington Student Achievement Council
Address: 917 Lakeridge Way SW
Olympia, WA 98502
Phone: 360.753.7800
http://www.wsac.wa.gov/protecting-education-consumers

West Virginia

West Virginia Higher Education Policy Commission
Address: 1018 Kanawha Boulevard, East – Suite 700
Charleston, WV 25301
Phone: 304.558.2101
http://www.wvctcs.org/

Wisconsin

Wisconsin Educational Approval Program – Department of Safety and Professional Services
Address: 4822 Madison Yards Way
Madison, WI 53703
Phone: 608.266.2122 or 877.617.1565
https://dsps.wi.gov/Pages/Programs/EducationalApproval/Default.aspx

Wyoming

Wyoming Department of Education
Address: 122 W. 25th Street, Suite E200
Cheyenne, WY 82002-0050
Phone: 307.777.7675
https://edu.wyoming.gov/

U.S. Territories

Puerto Rico

State and Local Consumer Agencies in Puerto Rico
Phone: 787.722.7555
https://www.usa.gov/states/puerto-rico

Guam

Guam Council on Postsecondary Institution Certification
Address: P.O. Box 2950, Hagatna, GU 96932
Phone: 671.735.5545
https://www.guamcc.edu

U.S. Virgin Islands

Virgin Islands Board of Education
Address: P.O. Box 11900, St. Thomas, VI 00801
Phone: 340.774.4546
https://www.myviboe.com