

# **OSHER LIFELONG LEARNING INSTITUTE - PRESCOTT**

## **Policies & Procedures**

### **June 2022 Version**

#### **OPERATING POLICIES**

The Osher Lifelong Learning Institute consists of two separate entities which share funding: Prescott, Sedona/Verde Valley. Osher Lifelong Learning Institute – Prescott, hereinafter referred to as OLLI, operates under Yavapai College’s Division of Lifelong Learning and is subject to the general rules and regulations of Yavapai College. Office facilities are provided by Yavapai College. Classrooms, staff, and venues for special events are provided on a space available basis.

The following policies and procedures have been approved by the OLLI Governing Council. They are intended to be used in all activities regarding OLLI. Any deviations from these policies and procedures must be approved by the Governing Council.

In order to assure continuity and appropriate control over the administration of OLLI, these Operating Policies should be kept current and distributed to all members of the Governing Council and Committee Chairs. Copies are available to the general membership upon request and on the OLLI web page.

#### **ORGANIZATION**

OLLI operates independently of Yavapai College insofar as curriculum and schedule are concerned but maintains communication and business contact through a college employee who serves as an Administrator and liaison between the two entities. The Administrator and supporting staff are employed by Yavapai College to conduct the day-to-day business activity.

#### **OPERATIONS**

OLLI conducts five six-week Learning Group sessions per year: Winter, Spring, Summer, Fall 1, and Fall 2. Workshops, Special Interest Groups, field trips, and social activities are also scheduled throughout the year.

In the event that the Yavapai College campus is closed due to weather conditions or other emergencies, OLLI will also cancel all planned events. Local radio stations and the Yavapai College web page report college closings. The OLLI office may remain open under these circumstances, but members should call first before traveling to the office.

## **GOVERNING COUNCIL**

The Governing Council is the policy-making body of OLLI and operates in accordance with the *Bylaws*. The Council is responsible for business decisions and may delegate responsibility for action. Council members are elected as specified in the *Bylaws*. The two people receiving the next highest number of votes serve as alternates. The alternates attend council meetings, but do not vote on council matters. If neither alternate can fulfill their obligation, as determined by the Chair, the Council will attempt to recruit another member until the next election

Governing Council members represent the OLLI general membership by actively participating in the governance of OLLI and by acting as a liaison between the membership and the OLLI Administrator. Governing Council members responsibilities are defined in the *OLLI Governing Council Member Responsibilities* section (Appendix A).

The governing council is comprised of eleven members elected on a staggered system of two years with six members elected one year and five in the next, after which the pattern repeats.

Each year the Governing Council reviews the previous year's goals and progress toward meeting those goals. The Governing Council sets goals for the next fiscal year.

The Governing Council elects the Chair, Vice Chair, and Secretary from among its members as soon as the new Council members have taken up their duties.

If the Chair is not available, the Governing Council will select a *pro tem* Chair to conduct the election. The newly elected officers will take up their duties immediately on election.

Governing Council meetings are held monthly except for June and December and are open to all OLLI members. Interim business may be transacted by mail, conference calls, or e-mail when necessary. Governing Council member interaction using these alternate methods of communication will be held to the same level of respect and decorum as if physically attending a meeting. E-mail should only be sent to all Council members when it concerns the conducting of OLLI business. Personal e-mails between members should not be distributed to all Council members. The same requirements for voting shall be used as in a regular meeting. A report of the conference and/or ballot outcome shall be made available to all Council members, and a written report of the action taken by mail, conference call, or e-mail shall be ratified and made a part of the minutes of the next meeting of the Governing Council.

### **Issue Resolution Process:**

In the event of conflicts or issues arising, the parties involved should take the following steps for resolution:

- Attempt to resolve the issue with respectful discussion.
- If the issue is not resolved, submit the issue in writing to the responsible OLLI committee. The committee will respond after their next scheduled meeting. Witnesses may be asked for background information.

- If still not resolved, submit the issue in writing to the OLLI Governing Council. Complainants may also be asked to present the issue to the Governing Council for their consideration and possible action. The Governing Council will communicate the expected timeline for resolution.
- The Governing Council decision is final.
- Guidelines:
  - If there is any apparent conflict of interest, the conflicted member(s) will recuse themselves from the resolution process.
  - At any point in this process, the OLLI administrator may be asked to assist in resolving the issue.

The Council retains the responsibility and authority to call Special or Emergency Meetings of the membership to address issues which would cause an unreasonable and/or extreme delay in resolution of the issue. Special Meetings may be conducted through written notification of the membership, which includes a full explanation of the issue; a method for response or ballot; and an appropriate response time.

**Governing Council Member Responsibilities: See Appendix A**

## **EXECUTIVE COMMITTEE**

The Executive Committee provides leadership and guidance for OLLI governance (the Governing Council and committees). The Executive Committee is made up of the Governing Council Chair, the Governing Council Vice Chair, the Governing Council Secretary, and the OLLI Administrator. Specific committee responsibilities are described in the *OLLI Executive Committee Charter, Roles, and Responsibilities* section (Appendix B).

**Personnel Subcommittee:** As a subcommittee of the Executive Committee, the Personnel Committee provides annual Administrator and staff evaluation input to the Yavapai College Division of Lifelong Learning. The committee, consisting of the Governing Council Chair and Vice Chair, proposes job descriptions for Yavapai College Staff supporting OLLI, addresses complaints and/or personnel issues, and provides input to Yavapai College regarding employees assigned to OLLI.

**Scholarship Subcommittee:** As a subcommittee of the Executive Committee, the Scholarship Committee awards full or partial scholarships for a Deluxe Membership, based on income levels. The committee includes the Governing Council Chair, the OLLI Administrator, plus at least one other Governing Council member.

**Executive Committee Responsibilities: See Appendix B**

## **OLLI MEMBERSHIP**

Membership requirements are set forth in the OLLI *Bylaws*. Applications may be submitted for membership at any time. A current membership roster will be maintained by the staff. For administrative purposes, membership terms coincide with the ending of Learning Group

sessions. Annual membership expiration dates are March 31, May 31, August 31, October 31, and December 31.

All members are encouraged to participate on committees and/or perform tasks as needed to carry out the functions of OLLI.

## **OLLI PRIVACY POLICY**

OLLI doesn't ask for personal information unless it is truly needed and doesn't share it with outside parties except to comply with the law or protect members' rights. Personal e-mail addresses are only used to communicate OLLI information or business with members. Personal information, such as a member's home address, telephone number, date of birth, and e-mail shall not be distributed to other members without the member's expressed consent and may not be used for marketing purposes or as a distribution list for commercial purpose or private gain.

Election to the Governing Council or as a committee chair assumes implied consent to provide email addresses of said persons to interested OLLI members for use in OLLI business.

Personal information is stored in the OLLI database and in hard copy files. Electronic information stored in computers is password protected.

Personal member information, other than first and last names, will not be listed on the OLLI website or in any other venue with public access without the expressed consent of the member. Examples include, but are not limited to course catalogs, social media (like Twitter, Facebook, and blogs), radio, television, and other print media.

## **FUNDING**

Yavapai College acts as the OLLI fiscal agent, and all funds are maintained in Yavapai College accounts. OLLI operates within Yavapai College fiscal policies and complies with all Yavapai College accounting and purchasing rules. Funds are received and disbursed through the Administrator as directed by the Council.

OLLI is funded by membership fees, grants, endowments, and donations, while Yavapai College supplies essential resources. Members and supporters can make additional contributions which follow Yavapai College Foundation rules. Money may be directed specifically to various OLLI funds maintained by the Foundation. Regular publication of such solicitations should be included in the catalog and other means.

The membership fee schedule shall be established by the Governing Council. No person shall commit funds or otherwise obligate OLLI or Yavapai College except as outlined in these operating policies.

Authorized members, i.e., Governing Council members, committee chairs, and

facilitators shall use OLLI office facilities or the Yavapai College reproduction facility for duplicating materials. Staff approval is required before using outside reproduction facilities. With sufficient advance notice, orders can be requested from the Yavapai College reproduction facility electronically or through the staff. To help reduce costs, conserve resources, and serve the needs of OLLI's differently abled community, facilitators are encouraged to use OLLI's electronic repository for class materials.

Any purchase of capital equipment must be pre-approved by the Governing Council. Such items become the property of OLLI and shall be returned to the OLLI office.

OLLI will pay expenses that are directly related to OLLI functions and are approved by the Council or by the appropriate committee chair, as long as the expenses fall within their allotted budget. Any spending by committees that exceeds said budget must be approved by the Governing Council.

The Administrator will act as a purchasing liaison with Yavapai College. The Administrator will present the appropriate documentation for purchase and payment to Yavapai College.

All matters not specifically defined by these policies shall be resolved in accordance with the *Bylaws* and approval by the Governing Council.

## **COMMITTEES**

Committees are essential components of OLLI, and their members plan and execute the necessary programs and activities which complete OLLI's mission. Committees are responsible for meeting the strategic goals established by the Governing Council.

The Governing Council has the ultimate responsibility for the operation of all committees. The Governing Council will appoint a Governing Council member as liaison to each committee to facilitate Council/committee communications. The liaison may become a full committee member or act solely as a liaison. Committees may nominate their chairs from among their members and recommend them to the Governing Council for approval. Newly appointed committee chairs must be approved by the Governing Council. A committee chair shall not serve more than four (4) consecutive years, unless the limit is extended at the request of the committee and committee chair and with the approval of the Governing Council.

Committee members are responsible for understanding OLLI policies and procedures as well as the committee roles and responsibilities. Committees shall formulate their annual objectives based on the OLLI strategic goals for the fiscal year. Objectives will be presented yearly to the Governing Council for approval.

The Governing Council chair is an ex-officio member of all committees except the Nominating Committee, and the Administrator is an ex-officio member of all committees. Committee

meetings are established by the committee chair. Committee chairs shall notify the Governing Council Executive Committee of times and dates of meetings. Committee chairs may submit a report, attend Governing Council meetings, or send a representative to report their committee activities and progress towards meeting Council strategic goals on a regular basis. Committee reports should be shared with the Governing Council either verbally or in writing.

Committee chairs may prepare and submit articles for the OLLI Announcements to staff.

Committees have authority to disperse funds within their budget but shall petition the Governing Council for approval of expenditures and events beyond their budget.

All committee meetings are open to the OLLI membership. Regularly scheduled meetings will be posted on the OLLI web page.

The charter, roles, and responsibilities of each committee are described in that committee *Charter, Roles, and Responsibilities* section that is agreed to by the committee chair and the committee Governing Council liaison. Committee chair responsibilities are defined in the *OLLI Committee Chair Responsibilities* section (Appendix C).

## **STANDING COMMITTEES**

Standing committees consist of, but are not necessarily limited to, the following: Curriculum, Finance, Member Engagement, Marketing and Communication, Social, Special Programs, and Technology. Committee chairs may appoint individuals for specific functions within their committees. If appropriate, committees submit an annual budget to the Finance Committee for approval by the Governing Council.

### **Curriculum**

The Curriculum Committee develops learning opportunities for the membership; encourages facilitator participation; trains, mentors, and debriefs facilitators; and in conjunction with staff, publishes the schedule of learning opportunities for the membership. The Curriculum Committee is composed of members with various experiences that correlate with the interests and needs of the committee.

### **Finance**

The Finance Committee develops an annual budget with input from the Governing Council, staff, and OLLI's College Liaison. The procedures used shall be in accordance with Yavapai College. The proposed budget is submitted to the Governing Council for approval and then presented to the membership annually. The Finance Committee meets periodically throughout the year to review the budget and OLLI spending. Financial reports prepared by the Finance chair and Administrator are presented to the Governing Council each academic session. The reports shall include a summary of all sources of revenue (including membership fees, foundation income, donations to scholarship and operating expense funds, trip fees, etc.), all categories of expense (including administrative costs, operating expenses, trip expenses, or any other disbursements of funds), and shall identify financial trends and risks.

### **Marketing and Communication**

The Marketing and Communication Committee helps Prescott OLLI achieve its annual and long-term organizational objectives relation to the growth, stability, awareness, and image of OLLI with members and in the community.

### **Member Engagement**

The Member Engagement Committee encourages member participation in the many OLLI opportunities both within and beyond the classroom, such as becoming a volunteer or facilitator, attending social events, or joining a special interest group.

### **Social**

The Social Committee plans and organizes all social functions of OLLI and the Annual Meeting. It chooses the facilities, makes reservations, selects menus, and establishes the program which may include entertainment and/or speakers.

### **Special Programs**

Special Programs oversees and coordinates Special Interest Groups, field trips, and Interludes programming.

### **Technology**

OLLI members are surrounded by and use technology in their daily lives. But sometimes there is a gap between what they know and what they want to accomplish. The goal of the Tech Committee is to fill that gap with classes and mentoring.

### **Ad Hoc Committees**

Ad Hoc committees may be formed as necessary to address specific tasks and shall have a specific term limit. In addition to other committees to be specified, Ad Hoc committees include Planning, Community Partners, and Nominating.

## **LEARNING GROUP GUIDELINES**

Learning groups represent the main purpose of OLLI. Members are encouraged to facilitate learning groups and suggest subject matter for learning groups to the Curriculum Committee. Facilitator training is provided along with guidelines and necessary materials.

- Facilitators should be members of OLLI. A non-member facilitator should have a co-facilitator or mentor who may be assigned by the Curriculum Committee.
- Facilitators should have taken at least one OLLI Learning Group.
- Facilitators are urged to attend Facilitator Training to keep abreast of the latest information and techniques.
- Facilitators should attend scheduled facilitator meetings to share ideas and experiences.
- 
- Facilitators must complete a Learning Group Proposal form, which should reach the OLLI Office at least one week before the Curriculum Committee meeting at which the proposal will be presented.
- First-time facilitators and experienced facilitators proposing a different style or topic should present their proposals in person to the Curriculum Committee. Based on the

learning group proposal, the Curriculum Committee may:

- Approve the learning group as proposed,
  - Approve the learning group with minor changes,
  - Assign a mentor and/or co-facilitator,
  - Request major changes which require the facilitator to resubmit their proposal and reappear before the committee, or
  - Reject the proposal based on Curriculum Committee guidelines.
- Learning groups addressing controversial issues need to ensure that all sides of the issue are presented. All participants should be sensitive to stereotypes and biases to avoid material that could be considered libelous, defamatory, false, misleading, abusive, threatening, harassing, discriminatory, illegal, or degrading of others on the basis of gender, race, disability, class, ethnicity, national origin, religion, sexual orientation, or other classification.
  - Biased material should only be used as subject matter, not for other purposes.
  - Discussion and debate are welcome in learning groups, but personal attacks will not be tolerated.
    - Except for supplemental material or supplies required for particular learning groups, facilitators shall not solicit the sale for profit of products or services. Waivers of this stipulation may be approved by the Curriculum Committee.
    - All facilitators and members should be aware of and sensitive to the special needs of learning group participants. Members may specifically request reasonable accommodations. If necessary, facilitators and members can contact staff for assistance in meeting technology, disability, or other requests.
    - Facilitators will respect the privacy of OLLI members by not distributing contact or personal information without the expressed consent of the member(s).
    - OLLI follows the guidelines of Yavapai College regarding copyright and fair use. For specific content regarding educational intellectual property, refer to [/www.yc.edu/v5content/teaching-and-elearning-support/faculty/copyright-fair-use.htm](http://www.yc.edu/v5content/teaching-and-elearning-support/faculty/copyright-fair-use.htm)

OLLI members must agree to uphold the Learning Group Guidelines. Any problems relating to learning group content or facilitators should be immediately referred to the Curriculum Committee Chairperson for action. The Curriculum Committee reserves the right to terminate a learning group for non-compliance with these guidelines.

### **Guests**

OLLI welcomes the opportunity to showcase OLLI and entice others to join. With the permission of the facilitator, a non-OLLI member may attend one Learning Group class as a guest of an enrolled OLLI member. Guests must sign the Learning Group attendance sheet and abide by the OLLI code of behavior.

### **Vouchers**

Vouchers will be given to facilitators of Learning Groups as a thank you from OLLI. These vouchers may be used for either a \$30 partial payment towards membership or for one free Learning Group.

Learning Groups that require hands-on instruction in the use of technology often require technology assistants to work individually with members during each class. Technology assistants who participate in entire 6-week Learning Groups will be awarded a \$30 voucher in recognition of their contributions, commitment, time, and effort.

Any current member who encourages a new member to purchase a Deluxe Membership will be awarded a \$25 voucher to be applied to their Deluxe Membership renewal.

## **Workshops**

Workshops are one-time classes approved by the Curriculum Committee that all members may register for at no additional cost and do not count towards their Learning Group enrollment. Specific workshops may be open to the public, with the condition that all need to register to control attendance.

## **Special Interest Groups (SIGs)**

Special Interest Groups (SIGs) are groups of OLLI members who share a common interest and would like to meet outside the standard OLLI classroom environment to discuss and enjoy their mutual interests while they socialize. SIGs provide a wide variety of social outlets through coordinator-directed activities that are open to all OLLI members.

SIG members meet on a regular basis to pursue a specific activity or interest.

Besides defining its own purpose and format, each SIG designates a coordinator who serves as the contact person.

All SIG participants should be OLLI members. Every 6 months the coordinator verifies membership status with staff. At the discretion of the coordinator, guests may attend more than one SIG meeting.

While SIG membership is free, a fee may be required to cover the cost of the SIG activities, facilities, or necessary supplies.

Using the *Guidelines for Starting and Maintaining a SIG*, member(s) complete and return a SIG application to staff or the SIG Chair.

Applicants meet with the SIG Review Committee to discuss their proposal and establish the SIG's definition, focus, and expectations. Impact on OLLI staff must be minimal and clearly defined.

Meetings are held on or off campus but should not conflict with Learning Groups.

The coordinator informs the SIG Committee of the SIG participation level and any problems or recommendations. If a SIG becomes inactive or dissolves, the SIG Chair and staff will be promptly informed.

SIG promotions will appear in the Learning Group schedule and newsletter.

## **Preferential Enrollment and Prerequisite Learning Groups**

Preferential Enrollment: Applicants for an OLLI Learning Group deemed the sequel to a Learning Group offered the previous session will receive preference for enrollment.

Prerequisite Learning Groups: Both the facilitator and Administrator have the discretion to waive any prerequisites for a Learning Group.

## **OLLI Code of Behavior**

All members and OLLI staff will be treated with courtesy and respect. Threatening or disruptive behavior will not be tolerated. This behavior may include excessive class interruption, monopolizing class time, physical altercations, obscene or profane language toward another member, excessive chattiness, cell phone use, and other behaviors that disturb members, facilitators, or staff.

Any member creating a disturbance shall be informed of expected behavior and warned of the consequences of continuing inappropriate behavior by either the facilitator or Staff. If the behavior continues, the facilitator will submit an incident report to OLLI Staff. Continued offenses may result in temporary or permanent exclusion from a particular Learning Group or OLLI membership.

Solicitation of issues not related to OLLI and/or Yavapai College is prohibited.

## **Field Trips**

Field trips are expected to be self-supporting. Newly proposed field trips shall be presented to the Special Programs Committee for approval. All field trips must have an OLLI member who is responsible for coordinating the trip with staff and attending the trip. The staff will be responsible for field trip enrollment of members and guests in addition to overseeing all financial matters.

## **FEE STRUCTURE**

### **Membership Fees**

All members may participate in social activities and other OLLI organized programs. Members are not charged for 1-day workshops, and these are not counted against the Learning Group limit. Membership fees effective March 2, 2022, shall be as follows:

#### **Basic Membership: \$65**

- Unlimited free 1-time workshops
- Multi-week classes are **\$35 each**

#### **Deluxe Membership: \$165**

- Unlimited free 1-time workshops
  - **20 free** multi-week classes per year from the Prescott offerings
- The 20 free classes may be used during any of the 5 sessions; Example: A member could take 6 classes in Winter, skip Spring for travel, then take extra classes in Summer

#### **OLLI Premium Membership (Deluxe Plus): \$205**

- Includes everything from the Deluxe Membership
- PLUS all the offerings from the Sedona/Verde Valley OLLI included in their 20 classes per year

### **OLLI Unlimited Membership: \$350**

- Includes **unlimited** classes and workshops from both the Prescott and Sedona/VV OLLI offerings

### **Special New Membership Offer: \$25**

- One 6-week membership
- One free multi-week class
- Unlimited 1-time workshops during the 6-week membership

### **Additional Expenses**

If a Learning Group is held at a facility that incurs a cost, that cost will be shared equally among the participants.

The purchase of supplemental material or supplies necessary for a particular Learning Group may be required.

Social activities are free, unless a fee is required to cover the cost of refreshments, entertainment, or the venue.

### **Scholarships**

OLLI bases and adjusts its scholarship awards for a Deluxe Membership on an adjusted gross income below the federal poverty guidelines.

Applicants may submit the front page of their most recent Federal 1040 tax form or any other supporting documents which will be held in the strictest confidence. Partial scholarships may be awarded for incomes up to twice the poverty level. In addition to the need of the member, the scholarships awarded will also be dependent upon availability of funds. All decisions of the Scholarship Committee are final.

### **Refunds**

Membership Fees are not eligible for refunds or extensions unless someone has not used their membership due to unforeseen personal health issues.

Learning Group fees will be refunded for any reason prior to the end of the first week of class, if OLLI cancels the Learning Group, or if a member does not get into a Learning Group due to oversubscription. Unclear

## **APPENDIX A**

### **GOVERNING COUNCIL MEMBER RESPONSIBILITIES**

#### **Summary**

Represent the OLLI general membership by actively participating in the governance of OLLI and acting as a liaison between the membership, Governing Council and OLLI Administration.

#### **Responsibilities**

Serve as a Governing Council Member for the elected term (2 years)

Attend annual membership meeting

Attend all council meetings. Meetings are held monthly (except for December and June). If unable to attend, notify Council Chair prior to the meeting and provide an update of assigned agenda items.

Understand OLLI Bylaws and Policies and Procedures and participate in policy decisions as necessary

Represent the membership at Council meetings and bring any requested items and actions to the Council

Engage in OLLI business decisions

Approve the budget and participate in financial decisions as presented by the Finance Committee

Attend annual Strategic Planning Meeting to develop and establish goals

Serve as a full member and act as liaison to at least one (1) committee (Executive Committee counts towards this requirement for eligible members) or participate in at least one (1) task force

Attend committee meetings and provide two-way communication between Governing Council and committee members

Review Committee Charter and Committee specific goals with Committee Chair on an annual basis

## APPENDIX B

### EXECUTIVE COMMITTEE CHARTER, ROLE, AND RESPONSIBILITIES

#### **Charter**

Provide leadership and guidance for OLLI governance (Governing Council and committees).

#### **Roles**

The Executive Committee is comprised of the following roles:

GC Chair  
GC Vice Chair  
GC Secretary  
OLLI Administrator

#### **Responsibilities**

**GC Meeting Agenda:** Prepare the monthly GC meeting agenda

**Goals:** Review strategic and short-term goals and assign committee-specific goals following the annual goal planning meeting; perform periodic review of progress towards goals

#### **OLLI Programs:**

Provide conduit for input for new initiatives, programs, or changes to OLLI offerings  
Generate and plan new initiatives, programs, and changes for GC approval  
Assure implementation and oversight of GC-approved initiatives, programs, and changes and report results to GC

**Governing Council Orientation:** Provide orientation to new members of the Governing Council; ensure that new GC members are aware of GC member responsibilities.

**Open Committee Chair Positions:** Ensure that OLLI membership is aware of open chair positions and provide leadership to ensure that open committee chair positions are filled in a reasonable timeframe. Ensure that key (time-sensitive) deliverables of the committee are assigned/completed as required

**Leadership Identification:** Actively engage in the process of identifying and recruiting successors to key Council leadership positions (Chair, Vice Chair, Secretary)

**Scholarships:** Manage the scholarship process in accordance with the OLLI Policies and Procedures

**OLLI Administrative Staff Support:** Provide support and leadership to ensure effective operations and performance of OLLI Administrative Staff

#### **Authority**

The Executive Committee has the authority to make decisions within the scope of the already approved budget, strategic plan, and mission of OLLI, providing the decisions do not fall

outside the established policies and procedures. Decisions shall be presented and reviewed at the next Governing Council meeting.

## **APPENDIX C**

### **Committee Chair Responsibilities**

#### **Summary**

The committee chair is responsible for all aspects of the committee, including chairing committee meetings; planning, organizing, and directing the work of the committee; and communicating with the Governing Council regarding the goals, work, and progress of the committee.

#### **Responsibilities**

Organize and provide leadership to the committee to perform its responsibilities

Chair committee meetings on a regular basis

Submit periodic reports on committee activities as appropriate to Governing Council

Annually review with the Governing Council or its committee liaison the yearly goals of the committee based on OLLI yearly strategic goals

Coordinate with Governing Council and Finance Committee to establish yearly committee budget

Manage all expenditures within the approved annual budget

## **Appendix D**

### **Committee Charters and Responsibilities**

#### **Curriculum Committee**

##### **Charter**

The Curriculum Committee oversees learning opportunities for the membership; encourages facilitator participation; trains, mentors, and debriefs facilitators.

##### **Responsibilities**

Plan and review session offerings to ensure good balance and adequate coverage

Recruit facilitators

Screen new facilitators

Support facilitators

Review proposed new learning groups

Review learning group evaluations to assess facilitator performance

Take corrective action when issues with individual facilitators are identified

#### **Finance Committee**

##### **Charter**

The Finance Committee is responsible for all the finances associated with OLLI including budgeting, monitoring, reporting and assuring fiscal responsibility.

##### **Responsibilities**

Develop an annual budget with input from the Governing Council, Administrator, OLLI committees, and the College OLLI Liaison

Submit the proposed annual budget for Governing Council review and approval

Periodically review OLLI income and spending and prepare financial reports for presentation to the Governing Council

Provide guidance to the Governing Council and Administrator on discretionary expenditures, revenue, membership rate structure, practices necessary to maintain the integrity of financial transactions, and the solvency of the Prescott OLLI organization

Create and maintain complete and accurate documentation on all financial activity

#### **Member Engagement**

##### **Charter**

##### **Responsibilities**

#### **Personnel Subcommittee    Should this be in Appendix B?**

## **Charter**

The Personnel Subcommittee (a subcommittee of the Executive Committee) coordinates with Yavapai College regarding employees (administrative staff) assigned to OLLI.

## **Responsibilities**

Provide, if requested, Administrator and staff evaluation input to Dean of Lifelong Learning.

Work with Yavapai College to provide feedback (Include 360 eval?)

Propose job descriptions or requirements for administrative staff positions, if requested or required

Address complaints and/or personnel issues related to the OLLI administrative staff as necessary

## **Marketing and Communication**

### **Charter**

The Marketing and Communications Committee helps Prescott OLLI achieve the annual and long-term organizational objectives relating to the growth, stability, awareness, and image of OLLI with members and in the community.

### **Responsibilities**

Develop the public 'message'/theme to be used consistently throughout materials; may be reviewed annually with any new OLLI goals and objectives

Identify realistic, financially viable promotional opportunities

Develop and run marketing campaigns

Support communications and messaging to both the membership and the community at large

Develop and propose an annual budget

Develop and submit a marketing and communications plan to the Governing Council for review and approval

Report quarterly activity and results to the Governing Council.

Marketing activity examples: Public speaking, radio spots, billboards, newspaper articles, social media, public relations, exhibit and function staffing, website messaging, development and distribution of collateral materials

The committee meets as needed and may recruit additional expertise to assist with the marketing and/or communication plan execution. Meeting minutes will be recorded and distributed to all committee members and the OLLI Executive Committee.

## **Social Committee**

### **Charter**

The Social Committee plans and organizes all social functions of OLLI and the Annual

Meeting and conducts membership activities.

### **Responsibilities**

Choose facilities in which social events will occur

Make reservations at facilities which have been selected for social events, including contracts (if applicable) and deposits

Select menu for social events which include a meal

Select and/or arrange for refreshments for social events at which refreshments are desired

In conjunction with the Governing Council, establish the program for social events

Provide entertainment for social events when required

## **Special Programs Committee**

### **Charter**

The Special Programs Committee is responsible for evaluating current and future Special Interest Groups, Interludes, and field trips to promote lifelong learning and social connections outside scheduled workshops and learning groups.

### **Responsibilities**

Serve as liaison between the Special Interest Group contact persons, field trip coordinators, and Interlude offerings with the Governing Council.

Make periodic activity reports to the Governing Council.

Ensure activities of the Special Interest Groups, field trips, and Interludes adhere to the spirit of the OLLI charter, policies, and procedures.

Recommend new Special Interest Groups to the Governing Council for approval.

Seek remedies for any Special Interest Group that no longer benefits the community or does not promote the OLLI spirit.

## **Technology Committee**

### **Charter**

The Technology Committee applies modern technologies that ensure balanced access across economic, physical, and cultural ranges of abilities, constraints, and interests to educate members in the latest technologies; enhance facilitator's technology expertise; improve membership communication; provide access to course materials; expand course offerings; and grow membership.

### **Responsibilities**

Facilitate technology learning groups.

Conduct facilitator orientation and training as necessary on classroom audio/visual equipment.

Provide technical assistance on classroom audio/visual equipment to facilitators when

requested.

Provide consultation and advice to OLLI governing groups (Administrator, Governing Council, committees) on technology-related issues, including equipment purchases.

Provide expertise related to assistive technology for accommodating OLLI members with special needs.

## **Volunteer Committee**

### **Charter**

The Volunteer Committee promotes volunteerism within OLLI and directs volunteers to match their interests and abilities to the opportunities and needs of the OLLI organization. Volunteer committees offer members an opportunity to engage in social interaction with fellow members beyond the classroom while planning and executing programs and activities which support OLLI's vision and mission.

### **Responsibilities**

Maintain a close liaison with all OLLI committees to know their resource needs.

Seek out new volunteers from within the OLLI membership.

Match volunteer interests to needed areas within OLLI.

## Contents

Operating Policies.....	Page 1
Organization.....	Page 1
Operations.....	Page 1
Governing Council.....	Page 2-3
Executive Committee.....	Page 3
Membership.....	Page 3
OLLI Privacy Policy.....	Page 4
Funding.....	Page 4-5
Committees.....	Page 5-7
Learning Group Guidelines.....	Page 7-10
OLLI Code of Behavior.....	Page 11
Field Trips.....	Page 11
Newsletter.....	Page 11
Fee Structure.....	Page 11-12
Appendix A.....	Page 12
Appendix B.....	Page 13-14
Appendix C.....	Page 15
Appendix D.....	Page 16-19