

Do I qualify for a room and meal plan refund?

Any resident who completed the check-out process and moved out of the halls by March 29th qualifies for a refund of 50% of the costs paid directly by them for room and meals for this semester.

The exact amount of the room and meals refund each student receives is unique as it is impacted by any specific financial aid or scholarships they have received the semester.

Student Development and the Business Office are processing these individual refunds now. Thank you for your patience as we work to issue all qualifying refunds by April 15th.

If you have direct housing and meal plan costs that are eligible for a refund, your refund will be issued on Wednesday, April 15th.

How and when will I get my room and meal plan refund?

Residents who are eligible for a refund will either:

- 1) Receive an electronic refund back into their bank account

Or

- 2) Receive a refund check

Refund checks were mailed on Wednesday, April 15th and may take up to two weeks to arrive.

No refunds will be issued back to the original credit card payment at this time.

Please contact the Answer Center for details about your specific refund @ (928) 776- 2149 or email answercenter@yc.edu. The Answer Center may need time to confirm the details of your refund.

How and when will I receive my \$150 refundable housing deposit?

If you...

- Have already submitted a 2020-2021 housing application, *your deposit will stay on file and transfer to the 2020-2021 year, therefore you should not expect your deposit refund at this time.*
- Intend to live in the residence halls during the 2020-2021 year, but have not yet applied, *please do so no later than June 1 to ensure that your housing deposit will stay on file and transfer to the 2020-2021 year.*
- 2020-2021 Housing applications received after June 1 will required a new \$200 deposit payment.

If you...

- Did not returned your room key by April 6th, you will be charged a \$75 door recore and key replacement fee. This amount will be deducted directly from your housing deposit.
- If Residence Life Staff has assessed any damage in your room, the damage charge will be deducted directly from your housing deposit up to the full \$150 depending on the extent of the damage.

Housing deposit refunds will not be processed until the week of June, 15 2020.

Please contact the Office of Residence Life @ (928) 776-2220 to inquire about your housing refund eligibility.